PRASANTH AYYAPPATH

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Summary of Experience: - INDUSTRY - EXPERTISE IN AUTOMOBILE - HEAVY AND LIGHT VEHICLES-SPARE PARTS

- More than 17 year experience in independently performing skilled work in the spare parts store keeping, service and Vehicle Maintenance.
- A good understanding of vehicle make-up to enable related and additional parts required to be advised to customers
- Ability to gain competence in the stock control systems used
- ➤ Ability to maintain best practice in parts handling methods
- > Demonstrated experience and thorough knowledge of automotive equipment, heavy vehicles, and heavy equipment's spare parts.
- > Proven knowledge of preventive maintenance, breakdown, repair and trouble shooting of automotive vehicles.
- > Uncommon ability to effectively identify required parts for vehicle repair, prepare estimates of costs, time and materials.

M/S. MOHD AHMED AL MIDFA AUTO SPARE PARTS TR.EST. SHARJAH European Trucks & Engine Parts - Store In charge March 2013 - May 2021

- ➤ Checking in and posting of orders into inventory utilizing parts scan technology
- ➤ Well knowledge in **DEUTZ** engine Parts, **MAN** (MANTIS Electronic Parts Catalogue) **IVECO**, **ASTRA** Power parts Catalogue and **MERCEDES**, **VOLVO**, **SCANIA** Parts also.
- ➤ Provide exceptional service to all customers and vendors
- Provides parts support to service department
- > Assist in maintaining perpetual inventories
- Assist with daily inventory, receiving, stocking and shipping.
- Track ,receive, inventory and distribute all parts in a timely manner so as to meet all customer vehicle delivery expectations
- > Secure and control all parts and supply inventory to minimize loss or shrinkage.
- > Supervision of storing and stocking of all materials related to Division

M/S. Galfar Engineering - Oman February 2009 - December 2012 Spare Parts Store Heavy and light vehicle & Equipment- Store Charge hand

- ➤ Charging cards Carry out regular stock checks to ensure good inventory control
- > Supervision of storing and stocking of all materials related to Division
- Monitoring and Controlling of Inward and Outward materials
- ➤ Conducts periodic stock verification and reconciliation for identification and elimination of discrepancy /pilferage, if any so as to bring it to the notice of higher authorities and also to take corrective action.
- Receiving of various materials and verification of materials received with reference to Delivery Notes and Purchase Order
- ➤ Preparation of 'Good Receipt Note' (GRN) on daily basis for all Direct and Indirect material received and circulating the copy of information to Purchase section and department concerned.
- > Receiving all indented materials, confirming its quality and quantity.
- Work experience in handling warranties and claims.
- ➤ Issue out materials through proper documentation.ie.. Delivery Notes, GRN, Invoice, Material request form.. etc

Alpha Spare parts Co. Abu Dhabi UAE Mar.2006 - Dec.2008 <u>Auto parts shop for Mitsubishi & Toyota Vehicles Sales / Store Keeper</u>

- Responsible for customer service, billing sections, Delivery note, Purchase Order, & selling of service products, Handling petty cash, sundry debtor's and inventory control.
- Attend to customers at the Parts Sales Counter and provide parts support of the required standard for all the brands represented by the company.
- > Receive customer enquiries and identify the correct part numbers using the parts catalogues.
- Advise the customers on replacement of related parts and benefits of using genuine parts.
- Ensure that the quotations, sales orders, sales returns, warranties and application of customer discounts are performed as per the standard operating procedure.
- Follow-up back-orders so that customers receive timely information on the status of back-ordered parts and ensure that such parts are delivered to the customer on the promised.
- Prepare monthly, Quarterly & Yearly stock inventory
- Maintain all store related files and documents & Maintain and up date suppliers and vendors database

M/s.Choice Hyundai, Chennai. Automotive Service Technician

AUG. 2004 - Feb.2006

- Conduct basic servicing and routine maintenance Dispensed fuel, checked and refilled fluid levels and changed oil and filters, as necessary.
- > Operate lifts, tools and related workshop equipment & Usage of service manuals
- Capable to identify extra jobs required other than basic jobs. & undertake basic electrical jobs.
- Made minor adjustments and repairs on equipment (such as repairing and/or replacing tires, head and tail lamps, muffler clamps, windshield wipers, and brakes and balancing wheels).
- ➤ Checked equipment for defects (such as cracked or broken hoses or belts, worn tires, and inoperative lights).

EDUCATIONAL QUALIFICATIONS

ACCADEMIC : S S L C (Secondary School Leaving Certificate)

TECHNICAL

Diploma in Automobile Engineering & Management from Kuttukaran Institute for Human Resources Development, Cochin, Kerala – A Division of Popular Automobiles. Course Duration July'2001 to July'2004.

Diploma in Automobile Technology from The Institute of Motor Industry [India], Chennai. (2004)

Diploma in Auto Cad-2 D Drawings from Kuttukaran Institute for Human Resources Development, Kochi, Kerala.

Good Knowledge in MS-Office package, ERP Oracle

Languages Known : Malayalam, English, Tamil & Hindi & Arabic – speak only

VISA STATUS: : VISIT VISA – ABU DHABI (EXP.31/12/2021)

PERSONAL DETAILS

Date of Birth : 27th February 1984

Passport Number : K 6171577

Enthusiastic, independent, Optimistic, Active, Sincere & Hard Working.