# Sales engineer

AFTAB AHMAD Email –aftabahd08@gmail.com Cell- +**971521357669** UAE Visit Visa



## **Profile**:

Well- qualified spare parts sales proficient in handling complex customer issue and promoting positive experience. Efficiently- drive and organized with team- oriented mentality and dedication to customer satisfaction, business goals. Skilled in coordinating documentation and handling payments.

### **Experience:**

# Sales Engineer -2.0 years

► Johnson Control Hitachi HVAC Products sales Noida (U.P).

**Company profile**- This company has sales of light commercial Air Conditioner, Ducted Ac, VRF Controllers, Chillers, Air, water cooled and all type HVAC product sales.

**Designation-**sales assistance.

Period with the current employer-from March 2020 to November 2021.

► Magnetic Marelli Mother-son Auto System (MMM). MIDC Pune.

**Company profile-**This company into automotive headlight and tail light auto parts manufacturer.

**Designation**-customer service representative

Period with the current employer-from May 2019 to December.

#### **Training:**

► **BHEL** Bhopal, M.P.

Training- as Machinery and welding department.

**Period with the training employer-** 15<sup>th</sup> Days.;

#### ► Krishna automation industrial training center Gurgaon (HR).

### Period with the current employer-3 months.

- Training as NX CAD/CAM 2d and 3d software.
- Training as MS Office (Excel Word).

### Job profile:

- Coordinated shipping requests for expedited delivery and documents accurately to ensure correct billing.
- Ensure accurate account invoicing relationships with accounting department.
- Maintained excellent working relationships with. Customers by efficient responding to inquiries and complaints concerning work orders. Invoice and shipments.
- Follow-up order with buyer and vendors for deliveries of materials.
- Marked stock items by using identification tags, stamps, electric marking tools, and other labeling equipment.
- Responsible for Customer part complaints details and mail-order on timely.
- Customer about a delay report.
- Taking timely decision on the process operation to achieve optimal conversion.
- Planning and monitoring the daily activities to achieve daily and monthly target.

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### **Academic Qualification:**

- **Bachelor of Engineering** (B.E) **in Mechanical** (66.4%) from **RGPV University** Bhopal (M.P) in 2018.
- (10+2) Higher Secondary School Education 1<sup>st</sup> divi (78.8%) from Uttar Pradesh State Education Board in 2014.
- (10<sup>th</sup>) High School Form Uttar Pradesh Government School (B.I.C) Kushinagar in 1<sup>st</sup> divi (68.8%) in 2012.

### **Additional Qualification:**

- 2D AUTO CAD training at Bansal Group of Institute.
- Self-study in **3 axis power mill** (del cam) software knowledge.
- MS Office (Excel Word).
- Excel power point

# Achievement:

- Participated in Entrepreneurship Awareness Camp at BIRT-Bhopal.
- Participated in **Robotics** at VNS Group of Institutions Bhopal.
- Participated in Internal Combustion Engine modification.

#### **Interests:**

- ✤ traveling
- Physics
- ✤ Cooking
- Public discussion
- Chess

### **Personal Profile:**

Name	Aftab Ahmad
Date of Birth	08 <sup>th</sup> jan 1997
Father's Name	Mr. Abdul Qyum
Gender	Male
Marital Status	Single
Language Known	Hindi, English
Nationality	Indian
Permanent Address	District-Kushinagar (U.P) pin code-274402
Present Address.	Sultan building Baniyas Metro Station
	Deira Dubai
Passport No.	85446322

# **Declaration:**

I hereby declare that the particulars given above are true to best of my knowledge and belief.

AFTAB AHMAD Dubai Date: