





AHMED NOUR EL-DIN ABD-ELMAGEED MECHANICAL ENGINEER (MECHATRONICS)

CONTACT

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 Aug. 17, 1989

 Military Status : Exempted

COMPUTER SKILLS

Common Skills

Microsoft Office: very good user

Autocad: beginner

Solidworks: very good

After sales ERPs

SAP

Scan tools

MDI

Tech 2

G-Scan

Lunch pro

OBJECTIVE

To pursue a professional career in **Mechatronics Engineering** field in well-reputed company that utilizes and enhances my educational background, as well as my skills to strengthen its technical and managerial base and achieve the organization goals.

EDUCATION

- Bachelor of Mechatronics Engineering
- ♦ (2008/2014) College: Higher Technological Institute.
- ♦ Grade: (GOOD) 2.65 GPA – 72%.
- ♦ Project Grade: Excellent.

OCCUPATIONAL SKILLS

Design and Build smart systems (mechanical, electrical, control and programming)

GRADUATION PROJECT

Military Robot “exploration & attack” implement a creative design quoted from different designs around world, awarded The Best Innovation at armed forces innovations tent, May 2013.

LANGUAGE

- Arabic: Native
- ♦ English: Very Good
- ♦ German: Beginner

CAREER PROFILE

Automotive after sales operation professional with over 5 years of progressive experience in various after sales function and **strong customer service** managerial and technical certification with post graduate background in Mechanical engineering major (Mechatronics) .

WORK EXPERIENCE

♦ Workshop Manager at Chevrolet authorized dealer



Al Mansour
Automotive
EGYPT

www.almansour.com.eg

Chevrolet authorized dealer, since 1945, Authorized Dealer for AL Mansour Automotive Opel, Chevrolet.

- Responsible for quality of workshop services.
- Responsible for W-Time.
- Responsible for keeping appointments and deadlines.
- Responsible for productivity, efficiency of staff.
- Responsible for communication between workshop and reception.
- Responsible for exact and proper completion of the job specified.
- Responsible for all working material.
- Responsible for further training of mechanics / electricians with training needs in co- operation with service manger
- Responsible for the order aids maintenance in the workshop

MARCH 2014: OCT. 2016

• Fleet Maintenance Team Leader at juhayna



www.juhayna.com

Juhayna Food Industries is a pioneer in the Egyptian food manufacturing sector. The company was officially established in 1983 and began operations four years later, out of a single manufacturing facility.

- Manages and directs all repair and maintenance procedures for company- owned vehicles (approximately 1200), with Making sure that maintenance procedures correctly and safe-Responsible for W-Time.
- Responsible for wide variety of equipment's such as Trucks Isuzu (NQR- NPR- NKR- TFR), IVECO and Hyundai more than 1200 truck.
- Prepare and execute departmental budget for manpower, spares, consumables and maintenance major overhauls.
- Planning an effective maintenance program to ensure safe and reliable operation for all equipment.
- Provide monthly analysis and reporting of costs and labor efficiencies.
- Direct and coordinate activities of diesel mechanics engaged in repairing and maintaining trucks to ensure a safe and high efficient operation.
- Contract with for outside repair services and insure that it's done properly.
- Maintain the stock system and ensure that any ordered parts are the best value for money available at the time they are needed. Stock levels are not above the pre-agreed limits.
- Experience on the development of fleet management software like (SAP) to produce reports on vehicle usage, mileage and maintenance costs, MTTR & MTBF.

OCT.2016: OCT.2017

• Workshop Manager at AUTOSMART

DEC.2017: OCT. 2020

• Service Manager at Opel Garage

- Responsible for the entire area of service.
- Responsible for the promotion of customer care programs.
- Responsible for service profitability.
- Responsible for cost development in service.
- Responsible for exhaustion of service capacity and service quality.
- Responsible for the development of workshop turnover.
- Responsible for goodwill claims and complaints.
- Responsible for service image.
- Responsible for the flow of information and communication between the individual divisions and service.
- Responsible for service organization and work procedures.
- Responsible for initial and further training of personnel.
- Responsible for apprentice training.
- Responsible for using up-to-date facilities.
- Responsible for accident prevention in the workshop
- He ensures workshop quality is maintained at the highest possible level to guarantee maximum customer satisfaction.
- He studies the Customer Report and implements necessary measures as required to eliminate weak points with the cooperation of General Manager Service. Trains the workforce for promoting sales of workshop services, for quality awareness and achievement motivation.

DEC.2020: JUL.2022

- Workshop Manager at Mitsubishi Al-Saudi Group



JUL.2022: till now

CERTIFICATES AND TRAINING

- Entertainment system 1, GM Academy.
- Entertainment system 2, GM Academy.
- Entertainment system 3, GM Academy.
- Engine Mechanical and Measurement 1, GM Academy.
- Engine Mechanical and Measurement 2, GM Academy.
- Engine Mechanical and Measurement 3, GM Academy.
- Diesel Engine Management system-part 1, GM Academy.
- Automatic Transmission operation, diagnosis and service, GM Academy.
- Manual gearbox and clutch, GM Academy.
- Workshop tools, GM Academy.
- New Optra engine, GM Academy.
- Opel MOKKA New Technical Features, GM Academy.



May 2013: Jul 2013

- "Volkswagen" maintenance center, Shubra.

May 2012: Jul 2012

- MAC For Carpet

May 2011: Jul 2011

- El-Sewedy EMAS-Siemens Partner.

May 2010: Jul 2010

- AbouGhaly Motors "Subaru, Jeep, Dodge and Chrysler" maintenance center.

May 2009: Jul 2009

- Industrial Training "English, ICDL, Workshops, and Engineering draw", HTI.

COMPETENCIES

- Excellent technical skills.
- In depth knowledge of the products.
- Fairness
- Excellent communication and negotiations skills
- Leadership & Management skills.
- Decision making
- Team building skills.
- Problem Solving using scientific rules and methods. online course
- Motivation

SKILLS

- Professional in computer simulation and design program SOLIDWORKS. (2D drawing, 3D modules, assembly, Sheet metal design, stress simulation and other features) online courses
- Good at Autodesk AutoCAD 2D Drawing. online course
- Maintenance documenting, planning and leadership.
- Safety and Risk assessment applications.
- C++, PLC programming.
- Basics of computer simulation programs (MATLAB, LabVIEW).
- Basic knowledge of Arduino.

COMPUTER SKILLS

Good command of Microsoft Office™ tools (Outlook™, Word™, Excel™ and PowerPoint™)
Internet skills, familiar with search engines.
Microsoft Windows™.

EXTRA ACTIVITIES

Swimming	Travelling
Karate	Drawing
Reading	Running

References

Available upon request